

FOR IMMEDIATE RELEASE

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CON EDISON PREPARES FOR TROPICAL STORM HANNA

NEW YORK – With a forecast of heavy rain and wind gusts of up to 30 miles per hour this weekend, Con Edison is preparing to mobilize extra crews throughout New York City and Westchester County to respond to any power outages that might occur.

The expected high winds and heavy rain could take their toll on trees, causing them to topple into power lines resulting in power outages. In addition, extensive flooding from rising levels of seawater can damage underground electrical equipment in low-lying areas, which could cause customers to lose electricity.

Additional repair crews and call center personnel will be available to respond quickly to any outages and service problems that arise.

The company urges customers to report power interruptions or service problems online at www.conEd.com, or by calling Con Edison's toll-free customer service number

1-800-75-CON ED (1-800-752-6633). When reporting an outage, customers should have their Con Edison account number available, if possible, and report whether their neighbors also have lost power. Customers can also obtain restoration time and view outage maps online at <http://www.coned.com/sm/outageinfo.asp>.

In the event of severe outages, primary distribution feeders will be restored first, with the highest priority given to lines that supply the most customers remaining out of service. Next, crews will restore secondary facilities, such as transformers and secondary cables, with highest priority given to lines supplying the most customers. Individual services and lines serving single home will be restored as crews become available.

Con Edison offers the following storm tips:

- If you see downed electrical wires, do not go near them. Treat all downed wires as if they are live. Never attempt to move or touch

them with any object. Be mindful that downed wires can be hidden from view by tree limbs, leaves, or water.

- Report all downed wires to Con Edison and your local police department immediately. If a power line falls on your car while you're in it, stay inside the vehicle and wait for emergency personnel.

- Exercise extreme caution when entering flooded basements. Rising water that comes into contact with energized electrical equipment can create hazardous conditions that present a risk of serious injury.
- If your power goes out, turn off all lights and appliances to prevent overloaded circuits when power is restored. Leave at least one light switch in the on position to alert you when power has been restored.
- Check to make sure your flashlights and any battery-operated radios or televisions are in working order. Use candles and oil lamps with care. Also, make sure you have a supply of extra batteries. Weather updates and news about electric service restoration can be heard on most local radio and television stations.
- Avoid opening your freezer to see if food is still frozen. Every time you open the door, room-temperature air enters and speeds the thawing process. Most fully loaded freezers will keep food frozen for approximately 36 to 48 hours; half-full freezers will keep food frozen for approximately 24 hours.
- Since cordless phones rely on power charges to operate, customers should consider maintaining at least one corded, or landline, phone at all times.

The company will maintain close contact with the New York City Office of Emergency Management and the Westchester County Department of Emergency Services to coordinate a response to effects of the storm.

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